

## TITLE INSURANCE Automated Q/A Review of Property Report Data



### ? PROCESS OVERVIEW

Compare the vesting and legal description between the Vesting Deed and the Property report and correct them if there are any variances found.

### THE CHALLENGE

Discrepancies in typed vesting and legal descriptions pose the risk of legal liabilities and damage to reputation. However, depending solely on manual labor for a comprehensive quality check is both cost-prohibitive and not scalable.

### SOLUTION(S)

The proposed solution involves deploying Robotic Process Automation (RPA), Optical Character Recognition (OCR), and Generative Artificial Intelligence (Gen AI) technologies to automatically extract relevant data from documents. This automated process will facilitate comparison for potential variances and prompt manual review if any inconsistencies are detected.

### IMPLEMENTATION

- ✓ Documented the As-is and To-be process workflow.
- ✓ Standardized the mark up of the data within the Vesting Deed for Vesting and Legal description with a different color-coded boxes.
- ✓ Created a new workflow for the Bot to access the orders and the respective documents.

### RESULTS/OUTCOME

- ✓ Bot developed within 2 weeks and went LIVE in 3rd week.
- ✓ Bot deployed to run outside of business hours and send the findings report before start of business the following day.
- ✓ On average, there are defects/variances found on **6% of files**.

#### ABOUT TRUEFOCUS AUTOMATION

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